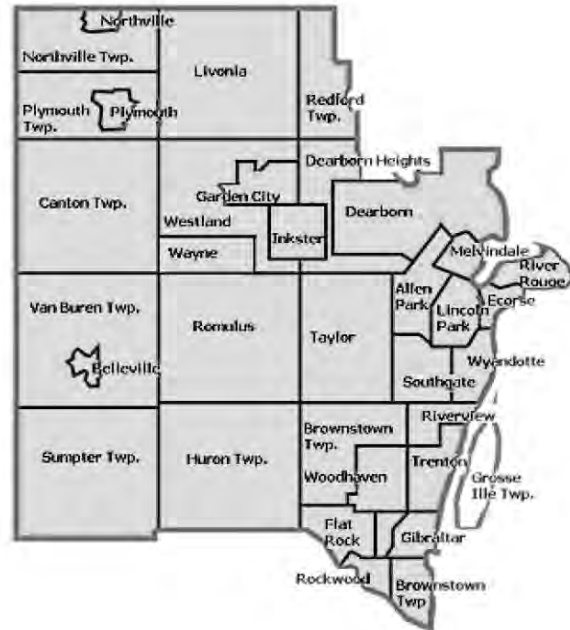


2023-2025 Multi Year Plan
FY 2024 ANNUAL IMPLEMENTATION PLAN
THE SENIOR ALLIANCE, INC. 1-C



Planning and Service Area
Serves all Wayne County
(Excluding areas served by Region 1-A)

The Senior Alliance, Inc. 1-C

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Executive Summary

Include a summary that describes the AAA and the implementation plan including a brief description of the PSA (to include older adults in greatest economic need, minority, and/or non-English speaking), the AAA's mission, and primary focus for FY 2024.

Instructions

Please include in the Executive Summary a brief description of the following: The PSA and any significant changes to the current area plan.

A.) Any significant new priorities, plans or objectives set by the AAA for the use of (OAA) and state funding during FY 2024. If there are no new activities or changes, note that in your response.

B.) Any permanent changes to the AAA's operations based on the COVID-19 pandemic. In addition, please describe how the AAA is utilizing its American Rescue Plan Act (ARPA) funding.

C.) Current information about contingency planning for potential reduced federal funding (if plans include the pursuit of alternative funding, identify specific funding sources).

D.) A description of progress made through advocacy efforts to date and focus of advocacy efforts in FY 2024.

E.) A brief description of AAA's successes over the past year and any anticipated challenges for FY 2024.

The Senior Alliance (TSA) is a 501 c(3) non-profit organization responsible for planning and coordinating a network of services as the designated Area Agency on Aging (AAA) for Region 1C. As an AAA we serve approximately 241,000 older adults (U.S. Census 2021 American Community Survey data) residing in southern and western Wayne County, 7% of whom are living under the poverty level. According to the 2020 U.S. Census, the population in Region 1C is approximately 15% Black and 6% Hispanic or Latino. There is a significant Arab American and Middle Eastern and North African (MENA) population residing in Region 1C, although accurate data is not available due to federal reporting guidelines that do not capture data on this population.

Founded in 1980, TSA's mission is, "Assisting people to thrive as they live, age and grow." We envision our role as "Leading our community toward a healthy future where all have the opportunity to engage, connect, and contribute." Our foundation is built upon enabling access to the network of home and community-based long-term supports and services available through Older Americans Act funding. These services include nutrition programs, Care Management, Case Coordination & Support, Information & Assistance, Transportation, Medicare Medicaid Assistance Program (MMAP), Long Term Care Ombudsman, Adult Day Care, evidence-based health & wellness programs, legal assistance and telephonic Friendly Reassurance. A particular focus is given to advocating for the needs of older adults and individuals living with a disability in our service area.

A) Any significant new priorities, plans or objectives set by the AAA for the use of (OAA) and state funding during FY 2024. If there are no new activities or changes, note that in your response.

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Based on the early success of community-based Medicare Medicaid Assistance Program (MMAP), The Senior Alliance (TSA) is beginning to pilot community-based Information and Assistance (I&A). On a monthly basis, TSA will offer in-person I&A at community locations coinciding with when the TSA MMAP team is offering in-person counseling to the public. Offering I&A and MMAP will help outreach efforts for both programs and provide older adults with enhanced access to services.

B) Any permanent changes to the AAA's operations based on the COVID-19 pandemic. In addition, please describe how the AAA is utilizing its American Rescue Plan Act (ARPA) funding.

Based on changes implemented during the COVID-19 pandemic that improved operational efficiencies, The Senior Alliance (TSA) is permanently operating in an hybrid work environment and has employed extensive use of the Teams app.

TSA Medicare Medicaid Assistance Program (MMAP) transitioned to a community-based model. The MMAP team is co-located in senior and community centers across Planning and Service Area (PSA) 1C on a regular schedule, which occurs monthly at most sites. The community-based model expands program outreach, accessibility of services, and relationship building between TSA and community organizations.

TSA is implementing the following activities and programs in part or fully utilizing American Rescue Plan Act (ARPA) funding:

- Nutrition program outreach is aimed at increased home delivered meal participant and volunteer enrollment. TSA is launching a robust outreach effort to help nutrition provider Wayne County Senior Services recruit volunteers for its home delivered meals program to return operations to five-day per week hot meal delivery.
- Emergency grocery shopping program that purchases and delivers groceries for older adults in need.
- Community outreach efforts are being expanded to improve community knowledge of TSA and enrollment in programs. Planned outreach efforts include a Faith Based Summit in October 2023, senior center educational presentation series, Hispanic/Latino community fair in 2024, and Long-Term Care Ombudsman workshop in 2024.
- A comprehensive needs assessment is being conducted to identify the needs of older adults and caregivers, as well as gaps in service.
- Community-based Information and Assistance is implemented to further program reach to more older adults and caregivers in need of resources and information.
- Social isolation technology interventions are being provided to program participants to improve quality of life, including Joy for All Companion Pets and Amazon Echo Shows.
- A community loan closet will offer devices such as wheelchairs and walkers to older adults.
- Expanding educational opportunities for and outreach to informal, unpaid caregivers of older adults.
- Providing out of home respite for caregivers of Care Management and Case Coordination & Support participants.
- Providing ramps for Care Management and Case Coordination & Support participants.
- Collaborating with local emergency responders to pilot a personal ID bracelet for older adults that has emergency contact and medical information accessible only by participating emergency responders.

C) Current information about contingency planning for potential reduced federal funding (if plans include the pursuit of alternative funding, identify specific funding sources).

In the event of a reduced federal funding, TSA's Board of Directors and management team would review current services to evaluate the number of individuals served, the degree of unmet need, and the fiscal investment. This evaluation would result in targeted cuts that may include elimination of program(s)

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that impact fewer individuals or service needs addressed by other agencies.

TSA currently maintains a fund balance at auditor suggested levels, which allows the agency to smoothly manage program funding changes through participant attrition rather than abrupt action.

The majority of the services authorized by the Older Americans Act available in TSA's PSA 1C are supplemented by state funding because Wayne County does not have a senior millage. TSA will continue to pursue grants and charitable funding from local, regional, and national funders, to further identify other available resources as part of an overall strategy to leverage existing partnerships and those with future potential. Active contribution seeking activities will continue to position the agency to avoid significant service disruption if a reduction in funding occurs. Wait lists for programs and services that may not have been instituted previously may also occur.

D) A description of progress made through advocacy efforts to date and focus of advocacy efforts in FY 2024.

The Senior Alliance (TSA) developed its 2023 Advocacy Platform and advocacy one-pagers on policy and funding issues of high importance for older adults and caregivers: establishing statewide Caregiver Resource Centers, Nutrition programs, Direct Care Worker wage increases, MI Choice Medicaid Waiver Program, and Options Counseling. TSA's advocacy materials were shared with Area Agency on Aging partners statewide to use as a template for their own advocacy efforts. TSA staff has met with every state and federal legislative office representing its region, as well as several county and local elected officials, to share information about TSA and the needs of older adults. Continued advocacy and education on the needs of older adults will continue throughout the year.

TSA anticipates FY 2024 advocacy efforts will include the many of the issues in the 2023 advocacy platform, as well as several policy issues related to MI Choice Medicaid Waiver program (MI Choice). Top concerns related to MI Choice include the MI Choice rate setting process, increasing the \$2,000 MI Choice asset limit, and protecting MI Choice participants and families from Medicaid asset clawback.

E) A brief description of AAA's successes over the past year and any anticipated challenges for FY 2024.

SUCCESSSES

- The Senior Alliance (TSA) launched its online searchable resource directory on www.thesenioralliance.org, which allows the public to search for resources 24 hours per day from a computer or smartphone.
- In advance of the Public Health Emergency (PHE) ending, TSA re-started home visits for Care Management and Case Coordination & Support to develop updated in-home visit protocols for staff.
- The in-house TSA transportation program returned to fully-functional in June 2023, offering rides of last resort to older adults and caregivers five days per week.
- TSA expanded the reach of its Medicare Medicaid Assistance Program (MMAP) through a new community-based model, which has monthly in-person MMAP counseling at sites across the region.
- MMAP strengthened its outreach to the Middle Eastern and North African (MENA) community by working closely with ACCESS to train ACCESS staff as counselors, many of whom offer MMAP counseling in Arabic.
- MMAP held a Hispanic Outreach event in April 2023 with bilingual presentation, which helped foster new connections within the Latino/Hispanic community.
- Joy for All Companion Pets were distributed to TSA program participants to combat social isolation.

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- The home delivered meals program, administered by Wayne County Senior Services, returned most routes to four-day per week delivery.
- TSA expanded its advocacy strategy to help highlight and prioritize older adult issues in state policy and budget.

CHALLENGES

- TSA and its Purchase of Service (POS) vendors for in-home services need clarification on how Electronic Visit Verification (EVV) will be implemented.
- Recruiting volunteers for five day per week home delivered meals delivery has proven to be a challenge. TSA is working closely with its home delivered meals provider, Wayne County Senior Services, to assist with nutrition program outreach and volunteer recruitment efforts.

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Access Services

Access services may be provided to older adults directly through the AAA without a direct service provision request. These services include Care Transition Coordination & Support; Care Management; Case Coordination and Support; Options Counseling; Disaster Advocacy and Outreach Programs; Information and Assistance; Outreach, with specific attention to outreach with underserved populations, and Merit Award Trust Fund/State Caregiver Support-funded transportation. If the AAA is planning to provide any of the above noted access services directly during FY 2024, complete this section.

Instructions

Select from the list of access services those services the AAA plans to provide directly during FY 2024, and provide the information requested. Specify, in the appropriate text box for each service category, the planned goals and activities that will be undertaken to provide the service.

The Area Plan Grant Budget that is uploaded and saved in AMPS must include each access service to be provided directly in the Direct Service Budget details tab. The funding identified in this tab should correspond to the funding (Federal OAA Title III or VII and state funds) identified in the Area Plan Grant Budget's Support Services Detail tab. The method of provision must be specified in the Service Summary tab.

Care Management

Starting Date 10/01/2023 Ending Date 09/30/2024

Total of Federal Dollars Total of State Dollars

Geographic area to be served

PSA 1C

Specify the planned goals and activities that will be undertaken to provide the service.

Goal: Provide quality Care Management (CM) services throughout the entire PSA 1C.

ACTIVITIES:

CM clients will receive comprehensive assessment and the desired level of assistance with coordination of services most appropriate to their needs and wishes. Enrollment continues on an ongoing basis.

Program quality will be monitored on an ongoing basis. As necessary, program improvements will be made. Staff training will be identified through quality assurance activities and training will be provided , as needed.

Staff training will be identified through quality activities and training will be provided , as needed

Number of client pre-screenings:	Current Year:	618	Planned Next Year:	800
Number of initial client assessments:	Current Year:	56	Planned Next Year:	180

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Number of initial client care plans:	Current Year: 56	Planned Next Year: 180
Total number of clients (carry over plus new):	Current Year: 461	Planned Next Year: 520
Staff to client ratio (Active and maintenance per Full time care	Current Year: 1:66	Planned Next Year: 1:66

Case Coordination and Support

<u>Starting Date</u>	10/01/2023	<u>Ending Date</u>	09/30/2024
Total of Federal Dollars		Total of State Dollars	
Geographic area to be served			
PSA 1C			

Specify the planned goals and activities that will be undertaken to provide the service.

Goal: Provide quality Case Coordination and Support (CCS) services throughout the entire PSA 1C.

Clients who do not currently need a nursing facility level of service, but are at-risk of needing that level of care; will receive support to prevent or slow a further medical or functional decline.

Program quality will be monitored on an ongoing basis. As necessary, program improvements will be made. Staff training will be identified through quality assurance activities and trainings will be provided , as needed.

Information and Assistance

<u>Starting Date</u>	10/01/2023	<u>Ending Date</u>	09/30/2024
Total of Federal Dollars		Total of State Dollars	
Geographic area to be served			
PSA 1C			

Specify the planned goals and activities that will be undertaken to provide the service.

GOAL: The Senior Alliance (TSA) will provide quality Information and Assistance (I&A) services to the entire PSA 1C through the continued engagement and increased partnerships with community-based organizations, local governments, health care entities, community focal points, and local senior centers to gain relevant and up-to-date information on the needs of the community.

ACTIVITIES:

TSA I&A Department staff will provide up-to-date information to the entire PSA 1C by offering appropriate resources and referrals.

Outreach

<u>Starting Date</u>	10/01/2023	<u>Ending Date</u>	09/30/2024
Total of Federal Dollars		Total of State Dollars	
Geographic area to be served			

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PSA 1C

Specify the planned goals and activities that will be undertaken to provide the service.

GOAL: Ensure all areas of the PSA 1C receive information about programs and services available through The Senior Alliance (TSA) and its vendors.

ACTIVITIES:

Information about services for older adults and caregivers will be published and dispersed in a wide variety of formats throughout the PSA 1C.

TSA will maintain an ongoing relationship with community focal points, including senior centers and senior housing complexes within the PSA 1C to effectively distribute information and support community dwelling older adults, caregivers, individuals, and their families.

TSA staff will continue to provide educational presentations, and participate in community health fairs and other outreach events.

Transportation (for MATF only)

<u>Starting Date</u>	10/01/2023	<u>Ending Date</u>	09/30/2024
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Total of Federal Dollars	Total of State Dollars
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Geographic area to be served

PSA 1C

Specify the planned goals and activities that will be undertaken to provide the service.

GOAL: Provide The Senior Alliance's (TSA) ride-of-last-resort transportation to medical visits, pharmacies, and governmental offices that clients are otherwise unable to access and/or afford.

ACTIVITIES:

Residents of the PSA 1C will have improved options to access non-emergency medical transportation, housing transitions, benefits application, and enrollment appointments.

In collaboration with the Information and Assistance Department, identify additional community resource options to meet the growing need for transportation services.

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Approved MYP Program Development Objectives

Program development goals and objectives previously set by the AAA and approved by the CSA in this multi-year planning cycle are included as read-only. For each of these established program development objectives, a text box is included for the AAA to provide information on progress toward the objectives to date. This text box is editable.

Instructions

Please provide information on progress to date for each established objective under the section tab entitled "Progress."

For the Diversity, Equity, and Inclusion (DEI), the ACLS Bureau Operating Standards for AAAs have long required that preference be given to serving older persons in greatest social or economic need with particular attention to low-income minority elderly.

Please refer to Operating Standards for AAAs sections C-2 and C-4 along with the Document Library for the ACLS Bureau training completed on Embedding Diversity, Equity & Inclusion (DEI) within Aging Services across Michigan for the MYP 2023-2025 Cycle.

Within the progress tab, ensure to address, at a minimum, the below DEI Program Development Objectives that correlate to the MYP DEI Goal:

Improve the Accessibility of Services to Michigan's Communities and People of Color, Immigrants and LGBTQ+ Individuals.

Objective 1- Increase services provided to Black, Indigenous (tribal) and People of Color (BIPOC) and LGBTQ+ seniors served in your region. *Please include how the AAA is measuring this progress including how you will ensure that programming and outreach is culturally sensitive and welcoming to all.*

Objective 2- Increase the number of AAA staff, providers, caregivers, and volunteers trained in implicit bias, cultural competencies, and root causes of racism. *Please include a brief description of how the AAA tracks to ensure the number of individuals trained has increased.*

Objective 3- Increase availability of linguistic translation services and communications based on the cultural needs in the region in which you serve. *Please include the top 3 requested linguistic translation services for your PSA. How does the AAA ensure that linguistic translation services are meeting the needs of the older adults within their PSA?*

See Document Library for training PPT and recording of ACLS DEI training completed for the 2023-2025 MYP Cycle.

Area Agency on Aging Goal

A. Advocate, inform, and empower those we serve

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Objectives

1. Serve as an information resource for elected officials on programs and services that impact the lives of older adults and their caregivers.

Timeline: 10/01/2022 to 09/30/2025

Progress

TSA staff met with all federal and state elected officials representing the residents of Planning and Service Area (PSA) 1C at least once to educate them and their staff on the needs of older adults and caregivers, as well as the impact of the programs and services delivered by TSA.

TSA staff shares information and resources with elected officials for constituents and regularly is a resource to help with constituent issues and resource needs.

To effectively communicate needs of older adults and caregivers, TSA staff developed concise and informative one-pagers on key policy and budget issues that impact older adults and caregivers. TSA staff met with state legislators to inform them on the potential impact of proposed appropriations and legislation on the lives of older adults and caregivers.

2. Advocate on behalf of older adults for increased appropriations and policy changes for community-based in-home services.

Timeline: 10/01/2022 to 09/30/2025

Progress

TSA staff met with all federal and state elected officials representing the residents of PSA 1C at least once to share details about operating home and community-based services (HCBS) and long-term services and supports (LTSS). TSA staff shared information about operating Care Management, MI Choice Waiver, MI Health Link programs, including program impacts and opportunities for program enhancements. TSA staff met with all federal and state elected officials representing the residents of PSA 1C at least once to advocate for increased appropriations and policy changes that align with Silver Key Coalition, 4AM, and USAging recommendations.

3. Advocate on behalf of older adults for increased appropriations and policy changes for nutritional services.

Timeline: 10/01/2022 to 09/30/2025

Progress

TSA staff met with all federal and state elected officials representing the residents of PSA 1C at least once to share details on the impact nutrition programs, such as home delivered meals and congregate meals, on the lives of older adults and caregivers. TSA staff met with all federal and state elected officials representing the residents of PSA 1C at least once to advocate for increased appropriations and policy changes that align with Silver Key Coalition, 4AM, and USAging recommendations.

4. Inform and empower older adults, caregivers and stakeholders on issues impacting the lives of older adults in PSA 1C.

Timeline: 10/01/2022 to 09/30/2025

Progress

The Senior Alliance (TSA) 2023 Advocacy Platform was adopted by the TSA Board of Directors in February 2023. The Advocacy Platform identifies policy issues of importance to older adults along with TSA's position

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on policy and appropriation topics. TSA staff provides advocacy updates to the Board of Directors at all meetings through informational oral and/or written updates.

TSA's advocacy e-newsletter, Colloquy, is published monthly via email. Colloquy includes timely advocacy and policy information, updates on legislative action, and how to contact elected officials about policy topics related to older adults and caregivers. Action alerts are issued by email as topics arise. Recent action alerts have been issued on the HB 4001 Retirement Tax Elimination bill and the public comment periods for a new Federal reporting category for Middle Eastern and North African (MENA) individuals.

Inside The Senior Alliance is TSA's monthly podcast that has an advocacy focus. Episodes include conversations about federal and state policy, interviews with elected officials, interviews with advocates across the state, and interviews with state and federal policy influencers and advocates.

B. Help older adults maintain their health and independence at home and in their community.

Objectives

1. Develop new data-driven procedures and report utilization to increase appropriate, specific interventions.
Timeline: 10/01/2022 to 09/30/2025

Progress

Program participant Satisfaction Survey is sent bi-annually to Care Management and Case Coordination & Support (CM/CCS) program participants. CM/CCS staff are regularly trained on TCARE and have reviewed the Respite and PERS service standards to ensure proper utilization of services. Quality improvement reports were run in April and will be reviewed with staff in Quarter 3.

Q1: TCARE is an ongoing agenda item. The Respite service standard was reviewed in October 2022

Q2: Personal Emergency Response (PERS) service standard was reviewed January 2023

Q3: Staff reviewed Care Management and Case Coordination and Support (CM/CCS) cases that have PERS to ensure proper utilization of the service.

2. Provide and install bathroom safety equipment for Care Management program participants to reduce fall risk, as funding is available.

Timeline: 10/01/2022 to 09/30/2025

Progress

Q1: Continued to install grab bars, handheld shower heads and order shower chairs, and shower benches.

Q2: Continued to install grab bars, handheld shower heads and order

Q1. Open up availability for bathroom safety equipment to the entire service area

Q2: Bathroom safety equipment is available for the entire service area

Continued ability to order shower chairs and benches directly through Durable Medical Equipment (DME) vendors and have them shipped to participants. Grab Bar home modifications are provided by municipality.

PERS Inservice Date completed in November of 2022.

Q2 Continue to provide PERS with fall detection

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C. Promote elder and vulnerable adult rights and justice.

Objectives

1. Provide information and education to older adults, caregivers and stakeholders to raise awareness about elder abuse

Timeline: 10/01/2022 to 09/30/2025

Progress

TSA will be a sponsor and exhibitor at the Elder Abuse Has No Borders Conference at Madonna University with Community Partners from CCRC in June 2023. Ongoing Long-Term Care Ombudsman referrals to/from Adult Protective Services (APS), Lakeshore Legal Aid, Neighborhood Legal Services, MDHHS, and more are occurring. MLTCOP resources are shared at TSA outreach activities and MMAP community outreach events.

2. The Long Term Care Ombudsman will work to increase coordinated and collaborative approaches to assisting older adults and their caregivers understand long-term care.

Timeline: 10/01/2022 to 09/30/2025

Progress

Long-Term Care Ombudsman (LTCO) provides education on residents rights with residents and family members by means of verbal communications, web resources, Michigan Long-Term Care Ombudsman Program (MLTCOP) fact sheets. LTCO meets in-person with resident and/or family members during care conferences and discharge meetings. LTCO attends care conference, service plan meetings, involuntary discharge meetings and discharge meeting with residents, IDT and/or family members.

LTCO utilizes tools such as regulations, fact sheets and Medicaid and Medicare resources to educate and advocate for request needs. LTCO educates and refers residents, staff and family members to MMAP, CVLAP legal services, and MPRO processes. LTCO educates, refers and distributes State of Michigan Licensing and Regulatory Affairs (LARA) and Attorney General's Office complaint process and contact information. LTCO also completes case work with all of the above entities.

3. Advocate at the state and federal levels for the rights of older adults.

Timeline: 10/01/2022 to 09/30/2025

Progress

The Senior Alliance (TSA) 2023 Advocacy Platform was adopted by the TSA Board of Directors in February 2023. The Advocacy Platform identifies policy issues of importance to older adults along with TSA's position on policy and appropriation topics, including stronger protections against elder abuse and increased appropriations for Long-Term Care Ombudsman program.

TSA's advocacy e-newsletter, Colloquy, is published monthly via email. Colloquy includes timely advocacy and policy information, including issues related to elder abuse and Long-Term Care Ombudsman.

D. Conduct responsible quality management and coordination of the vendor network in PSA 1C.

Objectives

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1. Secure a reliable and substantial network of vendors that are compliant with the ACLS Bureau, MDHHS, and TSA standards, while ensuring all participants are receiving services.

Timeline: 10/01/2022 to 09/30/2025

Progress

TSA has multiple vendor applications that are currently being reviewed. One new private duty nursing vendor and one new residential setting have been added to the vendor network since the beginning of FY 2023. TSA audits began in February and are currently ongoing for FY 2023.

2. identify any compliance issues that vendors may have as quickly as possible.

Timeline: 10/01/2022 to 09/30/2025

Progress

TSA audits are currently ongoing for FY 2023. Vendor complaints are regularly being reviewed, with trends being reviewed in quarterly meetings. TSA is continuously following up with Vendors when their insurance and/or licenses expire. State of Michigan Licensing and Regulatory Affairs (LARA) checks for licensure status will be conducted over the summer.

E. Improve the Accessibility of Services to Michigan's Communities and People of Color, Immigrants and LGBTQ+ Individuals.

Objectives

1. Increase resource access for BIPOC and LGBTQ+ older adults in PSA 1C.

Timeline: 10/01/2022 to 09/30/2025

Progress

All resources included in TSA online resource directory are asked if they are LGBTQ+ affirming. LGBTQ+ affirming organizations are identified as such in the resource directory for easy identification by the public.

TSA is translating six rack cards and its Service Resource Guide into Spanish and Arabic to ensure wider outreach to non-English proficient older adults and caregivers. Ongoing outreach is being conducted to increase and expand partnerships with organizations serving Arab American, Hispanic/Latino, LGBTQ+, and BIPOC older adults.

2. Increase the number of AAA staff, contracted providers, and caregivers trained in implicit bias, cultural competencies and root causes.

Timeline: 10/01/2022 to 09/30/2025

Progress

Two Implicit Bias trainings were issued to all current employees took two implicit bias trainings and will be required of all new staff.

Arab American National Museum provided a presentation to all TSA employees at the October 2022 All Staff meeting. The training discussed the history and culture of Arab Americans. The May 2023 All Staff meeting includes a presentation on Hispanic and Latino culture and history. The Arab American and Hispanic/Latino presentations are provided for all staff and identify ways to better serve program participants and the public through a lens of cultural sensitivity and understanding.

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Additional trainings on cultural competencies and root causes of racism are being identified for TSA employees, contractors and vendors, and caregivers. TSA anticipates additional trainings will be launched in Summer 2023.

3. Provide linguistic translation services and communication based on cultural needs with PSA 1C.
Timeline: 10/01/2022 to 09/30/2025

Progress

Information and Assistance (I&A) maintains resources for linguistic translation on an as needed basis.

Long-Term Care Ombudsman Program (LTCO) utilizes Michigan Long-Term Care Ombudsman Program (MLTCOP) translated resources which has materials available in Arabic, Spanish and Mandarin. LTCO collaborates with LTCO in another region for translation needs.

Medicare Medicaid Assistance Program (MMA) has at least five MMA resources translated and available in Spanish, Arabic, and Chinese.

TSA translated six rack cards and its Service Resource Guide into Arabic and Spanish.

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2024 Program Development Objectives

FY 2024 AIP PROGRAM DEVELOPMENT OBJECTIVES

Please provide information for any new program development goals and objectives that are proposed by the AAA during FY 2024.

Instructions

The AAA must enter each new program development goal in the appropriate text box. It is acceptable, though not required, if some of the AAA's program development goals correspond to ACLS Bureau's State Plan Goals. There is an entry box to identify which, if any, State Plan Goals correlate with the entered goal.

A narrative for each program development goal should be entered in the appropriate text box. Enter objectives related to each program development goal in the appropriate text box. Complete the information in the text boxes for the timeline, planned activities and expected outcomes for each objective (see Document Library for additional instructions on completing the Program Development section).

Area Agency on Aging Goal

A. Improve the Accessibility of Services to Michigan's Communities and People of Color, Immigrants and LGBTQ+ Individuals.

State Goal Match: 5

Narrative

The 2020 United States Census identified 28.61% of PSA 1C's population was comprised of minorities. The African American population accounted for 14.66% of the overall population.

The Senior Alliance (TSA) will work with key organizations, our vendor network, staff, Board of Directors, Advisory Council and other stakeholders to engage voices from Black, Indigenous, People of Color (BIPOC), individuals with limited English proficiency and Lesbian, Gay, Bisexual, Transgender and Queer (LGBTQ+) older adults. The inclusion of perspectives from all parts of our PSAs in our assessment of needs and decision-making processes is a goal our agency will continue to pursue. Internally, TSA will establish a Diversity, Equity and Inclusion (DEI) Team to aid in the development of outreach strategies, education and trainings.

Objectives

1. Provide community-based Information and Assistance to ensure equitable access to and awareness of available resources.

Timeline: 10/01/2024 to 09/30/2025

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Activities

1. TSA staff will identify communities, based on geographic and demographic data available from the U.S. Census Bureau and NAPIS, in which Information and Assistance services are not equitably provided.
2. TSA staff will schedule regularly occurring in-person community-based Information and Assistance at local senior and community centers in targeted communities that coincide with MMAP community-based counseling.
3. TSA staff will inform the public of the community-based Information and Assistance schedule through online and in-person outreach.

Expected Outcome

Increased awareness and utilization of resources, programs, and services for older adults and caregivers, especially among immigrants, LGBTQ+, and BIPOC people.

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Supplemental Documents

Document A: Policy Board Membership (Required).

Document B: Advisory Council Membership (Required).

SUPPLEMENTAL DOCUMENTS FOR SPECIAL APPROVAL

Select the supplemental document(s) from the list below only if applicable to the AAA's FY 2024 AIP.

Provide all requested information for each selected document. Note that older versions of these documents will not be accepted and should not be uploaded as separate documents.

Document C: Proposal Selection Criteria - should only be completed if there are new or changed criteria for selecting providers (only if applicable).

Document D: Cash-In-Lieu-Of-Commodity Agreement (only if applicable).

Document E: Waiver of Minimum Percentage of a Priority Service Category (only if applicable).

Document F: Request to Transfer Funds (only if applicable).

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SUPPLEMENTAL DOCUMENT A
Board of Directors Membership

	Asian/Pacific Islander	African American	Native American/ Alaskan	Hispanic Origin	Persons with Disabilities	Female	Total Membership
Membership Demographics	1	3	0	0	1	7	13
Aged 60 and Over	1	1	0	0	0	3	7

Board Member Name	Geographic Area	Affiliation	Membership Status
Kathleen McIntyre	Livonia		Elected Official
Roger L. Myers	Canton		Appointed
Dr. Syed S. Taj, M.D.	Canton		Community Representative
Dr. William C. Jackson	Van Buren Township		Appointed
Dr. Tom Jankowski	Canton		Appointed
David Ippel	Dearborn Heights		Appointed
Ayana King	Wyandotte		Community Representative
Dr. Denise Brothers	Livonia		Appointed
Susan Rowe	Wayne		Community Representative
Dr. Kristine Ajrouch	Northville		Appointed
Robin Bennett	Canton		Appointed
Edward King	Redford		Appointed
Rosemarie Shim	Canton		Appointed

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SUPPLEMENTAL DOCUMENT B
Advisory Board Membership

	Asian/ Pacific Islander	African American	Native American/ Alaskan	Hispanic Origin	Persons with Disabilities	Female	Total Membership
Membership Demographics	0	2	0	0	1	12	17
Aged 60 and Over	0	1	0	0	1	8	11

Board Member Name	Geographic Area	Affiliation
Susan Rowe	Wayne	
Joan Siavrakas	Wayne	Wayne County Senior Services
Ann Andrews	Plymouth	National Kidney Foundation of Michigan
Jean Barnas	Livonia	Alzheimer's Association
Jack Bird	Canton	MMAP Volunteer
Sandy Bonavero	Westland	
Marti Coplai	Livonia	Angela Hospice
Michael Harris	Westland	Paralyzed Veterans of America
Thomas J. Jankowski	Westland	
Carolyn Marengere	Southgate	
Christine Meath	Canton	
Dianne Neihengen	Canton	
Amne Darwish Talab	Dearborn	ACCESS
Cathy Fuestnau	Canton	PACE Southeast Michigan
Maureen Travalini	Northville	
Anne Duncan	Van Buren Twp	Senior Center Director
Tim Cokley	Westland	

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SUPPLEMENTAL DOCUMENT C

Proposal Selection Criteria

Date criteria approved by Area Agency on Aging Board:	06/22/2023
Outline new or changed criteria that will be used to select providers:	
N/A	

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SUPPLEMENTAL DOCUMENT D

Agreement for Receipt of Supplemental Cash-In-Lieu of Commodity Payments for the Nutrition Program for the Elderly

The above identified agency, (hereinafter referred to as the GRANTEE), under contract with the Aging and Adult Services Agency (AASA), affirms that its contractor(s) have secured local funding for additional meals for senior citizens which is not included in the current fiscal year (see above) application and contract as approved by the GRANTEE.

Estimated number of meals these funds will be used to produce is:

616,815

These meals are administered by the contractor(s) as part of the Nutrition Program for the Elderly, and the meals served are in compliance with all State and Federal requirements applicable to Title III, Part C of the Older Americans Act of 1965, as amended.

Therefore, the GRANTEE agrees to report monthly on a separate AASA Financial Status Report the number of meals served utilizing the local funds, and in consideration of these meals will receive separate reimbursement at the authorized per meal level cash-in-lieu of United States Department of Agriculture commodities, to the extent that these funds are available to AASA.

The GRANTEE also affirms that the cash-in-lieu reimbursement will be used exclusively to purchase domestic agricultural products, and will provide separate accounting for receipt of these funds.

ACCESS AND SERVICE COORDINATION CONTINUUM

It is essential that each PSA have an effective access and service coordination continuum. This helps participants to get the right service mix and maximizes the use of limited public funding to serve as many persons as possible in a quality way.

Instructions

The Access and Service Coordination Continuum is found in the Documents Library as a fillable pdf file. (A completed sample is also accessible there). Please enter specific information in each of the boxes below that describes the range of access and service coordination programs in the area agency PSA.

	Level 1	Level 2	Level 3	Level 4	Level 5
	<i>Least Intensive</i>			<i>Most Intensive</i>	
Program	Information & Assistance	Case Coordination and Support	Care Management/Targeted Case Management		Care Management
Participants	All persons inquiring about general information, services and resources for those over the age of 60.	Individuals eligible (per MSA guidelines and standards) for on-going in-home services or respite who do not meet Nursing Facility Level of Care	Individuals that meet the Nursing Facility Level of Care and are eligible (per MSA guidelines and standards) for ongoing in home or respite services		
What Is Provided?	<ul style="list-style-type: none"> *Basic aging-related community information for callers. *Address needs of callers by offering immediate resources and service assistance. *Provide enhanced Information & Assistance with long term care options. * Review community services and resources for persons in need of assistance while they are on waitlist. 	<ul style="list-style-type: none"> *completion of full COMPASS IHC assessment *Development of person-centered plan for services. • Use of service authorizations and cost share to provide minimum levels of home and community-based services. *Reassessments conducted every three to six months dependent on services received. 	<ul style="list-style-type: none"> *completion of full COMPASS IHC assessment *Development of person-centered plan for services. * Use of service authorizations and cost share to provide extended home and community-based services. (Qualify for services above minimum level). *Reassessments conducted In-home every 3 to 6 months dependent on services received. • TCM Nurses make monthly monitoring visits as necessary. 		
Where is the service provided?	Phone	In-home	In-home		

EVIDENCE-BASED PROGRAMS PLANNED FOR FY 2024

Funded Under Disease Prevention Health Promotion Service Definition

Provide the information requested below for Evidence-Based Programs (EBDP) to be funded under Title III-D.

Title III-D funds can only be used on health promotion programs that meet the highest-level criteria as determined by the Administration for Community Living (ACL) Administration on Aging (AoA). Please see the "List of Approved EBDP Programs for Title III-D Funds" in the Document Library. Only programs from this list will be approved for FY 2024. If funding has been allocated as a single amount for all Title III-D programs for a provider, enter on first line under "Funding Amount for This Service".

Program Name	Provider Name	Funding Amount for Service
<i>Example</i>	<i>Example: List each provider offering programs on a single line as shown below.</i>	<i>Example: Funding total for all providers</i>
Arthritis Exercise Program	1) Forest City Senior League Program 2) Grove Township Senior Services 3) Friendly Avenue Services	\$14,000
Tai Chi for Arthritis	1) Redford Township Senior Center 2) Garden City - Maplewood Senior Center 3) Van Buren Township Senior Center	\$7,812
Arthritis Foundation Exercise	1) Garden City - Maplewood Senior Center 2) Van Buren Township Senior Center 3) Sumpter Township Senior Center	\$7,940
Enhance Fitness	1) National Kidney Foundation of Michigan	\$6,369
Diabetes Prevention Program	1) Beaumont Health System	\$16,128
Personal Action Towards Health	1) National Kidney Foundation of Michigan	\$20,600
Matter of Balance	1) National Kidney Foundation of Michigan	\$9,865

EMERGENCY MANAGEMENT AND PREPAREDNESS

Minimum Elements for Area Agencies on Aging FY 2024 Annual Implementation Plan

After each general and nutrition minimum element for emergency preparedness, provide a brief description regarding how the AAA Emergency Preparedness Plan for FY 2024 will address the element.

Area Agency on Aging The Senior Alliance AAA
A. General Emergency Preparedness Minimum Elements (required by the Older American's Act).
1. Does your agency have an Emergency Preparedness Plan? If so when was the latest update and was it sent ACLS? If not, please sent to albrecht@michigan.gov We follow Wayne County's set guidelines for all local, state, or federal emergency situations.
2. Does your agency work with local emergency management? If yes please provide a brief description of how you are working with them. If no Why. In the event of a federal, state or local emergency, The Senior Alliance will work with our local Community Focal Points to identify any older adults who have been affected to provide available resources as appropriate. For older adults currently enrolled in a program/service that TSA directly provides, department specific policies outline communication procedures and provide reporting guidance for weather related and/or other emergency disaster relief management. Focus would be given to nutrition program, care management and MI Choice Waiver participants.
3. ACLS does have expectations during a State or locally declared emergency/disaster to have staff person (the area agency director or their designee) available for communication with ACLS staff to provide real time information about service continuity (status of aging network service provider's ability to provide services). Please provide ACLS with any updated contact information on staff listed as emergency contact. Including drills. The Senior Alliance's Chief Operating Officer serves as the MSA communications liaison in the event of an actual federal, state or locally declared emergency. Our COO will then notify staff and our IT team, Red Level.
4. Being able to provide information about the number and location of vulneralbe older persons receiving services from the area agency. To identify clients at highest risk and in need of support in the event of a federal, state or local emergency, The Senior Alliance utilizes NAPIS enrollment and Compass reports.
5. What barriers have you had with emergency/disaster drills or with man-made or natural disaster such as flooding, pandemic, flu, and extremem weather? What can ACLS do to assist the AAAs with emergency/disasters? Can include funding, communication issues and PPE for example. At the beginning of the pandemic, we couldn't access PPE in a timely manner. Funding for flooding emergencies and assisting with cleanup from floods. Funding for temporary housing. Funding for home damage repairs.